

### **Outdoor Visitation Guidelines at A.G. Rhodes Wesley Woods**

We are eager for you to see your loved one and we ask that you please read the following information thoroughly so you understand the guidelines that we are required to put in place for the protection of your loved one. At any time and for the protection, safety and wellbeing of residents and staff, we may suspend or cancel visits. Non-compliance with these guidelines may result in additional precaution/restrictions placed.

**We cannot accommodate these visits for residents who are being monitored or treated for COVID-19—or who are temporarily placed on isolation.**

- Visitation appointments must be made in advance, and there is limit of 2 visitors per resident per appointment.
- No person under the age of 12 is permitted to visit at this time.
- No pets are permitted to visit at this time.
- Outdoor visits will be held in the front area of the building, and areas have been marked where distances must be maintained.
- Visitors will not have access to enter the building for any reason, including to use the restroom. Please plan accordingly before you arrive.
- The visits will be 30 minutes in length.
- An A.G. Rhodes Care Partner is required to stay nearby for the duration of the visit and will ensure visitors are socially distanced during the entire visit. The Care Partner will give a 5-minute notification before the visit ends.
- Visits will take place, weather permitting. A visit may be rescheduled if it is cancelled due to weather.
- Upon arrival and before the visit start, residents and visitors must complete and pass a COVID-19 screening process, including a visitor screening form and temperature check. Do not visit if you're feeling unwell.
- Practice proper handwashing before you arrive.
- Hand sanitizer will be available, and visitors and residents must use it before and after the visit.
- Visitors must wear a face mask and wear it for the entirety of the visit. Visitors are encouraged to bring their own, but if you don't have one, one will be provided. Residents will also wear a face mask.
- Visitors are encouraged to bring their own chairs. If you don't have one, one will be provided.
- Visitation areas will be sanitized between appointments.
- Please cancel your reservation if you cannot attend so that others may reserve that time slot.
- Visits will begin Monday, August 10 and available appointments will be Monday-Friday 9:30 a.m., 10:30 a.m., 12 p.m. and 2 p.m.
- To schedule an appointment, email Heidi Roy ([hroy@agrhodes.org](mailto:hroy@agrhodes.org)) with the following information:
  - Preferred date and time
  - Elder's name
  - Visitor names
  - Contact phone number
  - Contact email address

**You will receive a confirmation email OR a phone call to select a different time if your preferred date and time is not available.**