

A.G. Rhodes Wesley Woods Visitation Guidelines

Please read the following information thoroughly so you understand the guidelines that we are required to put in place for the protection of your loved one. At any time and for the protection, safety and wellbeing of residents and staff, we may suspend or cancel visits, or move indoor visits outdoors if our visitation status changes. We may also update these guidelines at any time to align and comply with updates to federal and state regulations and guidelines. Non-compliance with these guidelines may result in additional precaution/restrictions placed.

Visit www.agrhodes.org/visitationstatus to see what type of visitation we are currently able to accommodate.

Please note: We cannot accommodate outdoor or indoor visits for residents who are being monitored or treated for COVID-19—or who are temporarily quarantined—until they are no longer quarantined.

- Visitation appointments must be made in advance, and there is limit of 2 visitors per resident per appointment.
- No person under the age of 12 is permitted to visit at this time.
- No pets are permitted to visit at this time.
- Outdoor visits will be held in the front area of the building, and indoor visits will be held in a designated area of the main (first) floor. Areas have been marked where distances must be maintained.
- Visitors will not have access to any areas that are not designated for the visit, including to use the restroom. Please plan accordingly before you arrive.
- The visits will be 30 minutes in length.
- An A.G. Rhodes Care Partner is required to stay nearby for the duration of the visit and will ensure visitors are socially distanced during the entire visit. The Care Partner will give a 5-minute notification before the visit ends.
- Outdoor visits will take place, weather permitting. A visit may be rescheduled if it is cancelled due to weather.
- Upon arrival and before the visit start, residents and visitors must complete and pass a COVID-19 screening process, including a visitor screening form and temperature check. Do not visit if you're feeling unwell.
- Practice proper handwashing before you arrive.
- Hand sanitizer will be available, and visitors and residents must use it before and after the visit.
- Visitors must wear a face mask and wear it for the entirety of the visit. Visitors are encouraged to bring their own, but if you don't have one, one will be provided. Residents will also wear a face mask.
- Visitation areas will be sanitized between appointments.
- Please cancel your reservation if you cannot attend so that others may reserve that time slot.

To set up a visit:

- **OUTDOOR visits:** [Click here](#) to schedule an outdoor visit in one of the available time slots.
- **INDOOR visits:** [Click here](#) to schedule an indoor visit in one of the available time slots.

We are working to schedule as many appointments as possible but it takes time to accommodate all of our residents. If you request a repeat visit (outdoor, indoor, or a combination) and we aren't able to accommodate it, it may be because we are still working to accommodate other residents who are awaiting their turn to visit with their loved ones. Thank you for your patience. Email Heidi Roy at hroy@agrhodes.org if you have questions about the visit.

Please cancel your reservation if you cannot attend so that others may reserve that time slot.

Current as of Oct. 8, 2020