

We know how important it is to connect with your loved one during these challenging times. We've set up Skype and FaceTime systems at our Wesley Woods home so that you can connect face-to-face with your loved one.

**Set up a virtual face-to-face appointment:**

Schedule an appointment time to Skype or FaceTime by emailing the respective contact for the floor where your loved one resides:

- 2nd floor elders: Farrah Jerome, Activities Director, at [fjerome@agrhodes.org](mailto:fjerome@agrhodes.org)
- 3rd & 4th floor elders: Shelley Erbacher, [serbacher@agrhodes.org](mailto:serbacher@agrhodes.org)

Appointments can be scheduled weekdays between noon and 6:00 p.m. and last 15 minutes. When emailing, please indicate your preferred date and time and whether you will be using Skype or FaceTime to connect. You will receive an email to confirm your scheduled date and time.

At the time of your appointment, use the instructions below depending on if you will be using Skype or FaceTime.

**Skype Instructions:**

1. Ensure your camera is enabled on your computer, or that you have an external camera set up on your computer..
2. When logged into your Skype account (and if you don't have one, you can set one up for free at [www.skype.com](http://www.skype.com)), send a friend request to the respective Skype usernames:

If your loved one resides on the **2nd floor**, send the friend request to **agrhodesww02**

If your loved one resides on the **3rd floor**, send the friend request to **agrhodesww03**

If your loved one resides on the **4th floor**, send the friend request to **agrhodesww01** or **agrhodesww04**

3. An A.G. Rhodes care partner will make sure the Skype tablet is with your loved one and will assist with the connection.

**FaceTime Instructions:**

1. At the time of your appointment, use your iPhone to FaceTime, connecting to the respective phone:

If your loved one resides on the **2nd floor**, FaceTime using phone number **770-763-9012**

If your loved one resides on the **3rd floor**, FaceTime using phone number **770-281-1233**

If your loved one resides on the **4th floor**, FaceTime using phone number **770-281-0468**

2. An A.G. Rhodes care partner will make sure the iPhone is with your loved one and will assist with the connection.