

**MISSION:** A.G. Rhodes provides expert and compassionate rehabilitation therapy and residential care to seniors in metro Atlanta.

## THE NONPROFIT DIFFERENCE

A.G. Rhodes is one of Atlanta's oldest nonprofit organizations and has set the standard for serving an aging community since 1904. As one of only a few mission-driven, nonprofit nursing home providers in Georgia, our nonprofit status is a fundamental difference in our approach to care. We're able to direct more resources into the care we provide, including our state-of-the-art therapy and rehabilitation services, our innovative programming, and our diverse activities and events. Our legacy and reputation, culture of compassion, and mission-driven approach allow us to recruit and retain exceptional employees, resulting in lower staff turnover, and higher staff and resident satisfaction.

## VOLUNTEERS & COMMUNITY ENGAGEMENT

Although COVID-19 has prevented us from having volunteers physically in our homes, our volunteer community has been so creative in engaging with and supporting elders and staff from a distance. A few of the many examples include virtual art classes and parties, Zoom Current Events and Music Therapy sessions, sidewalk chalk art to celebrate elders and staff, and outdoor landscape work to support Horticultural Therapy and make our space more inviting. Community groups also worked to donate holiday treats and activity supplies, and the outpouring of cards, letters, emails, and videos received from all over the country brightened many days and encouraged many spirits. We are so grateful for the love, support, and creativity in keeping elders connected and engaged, and for the wonderful expressions of appreciation for our tireless staff.

Learn how you can help support our elders and staff:  
[www.agrhodes.org/ways-to-help](http://www.agrhodes.org/ways-to-help)

## KEY FACTS

- A.G. Rhodes is 100% Medicare and Medicaid certified. Medicaid covers much, but not all, of the health care costs of those staying at A.G. Rhodes. Philanthropy from the community helps with expenses that are not covered.
- Revenues were approximately \$52 million, which includes federal and state pandemic relief funds to support expenses and lost revenue attributable to COVID-19. Expenses were approximately \$45 million.
- Combined occupancy rate was approximately 76%, which was lower than previous years due to COVID-19.
- We provide short-term and long-term care:
  - Sub-acute care/rehab/short-term recovery: 22%
  - Long-term care: 78%
- Listed in the Atlanta Business Chronicle as one of the largest and oldest nonprofits in Atlanta, and one of Atlanta's largest nonprofit employers.
- More than 40% of our employees have more than five years tenure at A.G. Rhodes.
- We offer innovative and nationally-recognized programs including Horticultural Therapy and Music Therapy.
- Beautiful gardens and greenhouses at each home offer therapeutic, relaxing environments.
- With a commitment to person-directed care, we implement The Eden Alternative education and all our homes are on the Eden Registry.
- We have a strong history of using technology to enhance person-directed care.
- Our Rhodes to Home program helped 375 seniors transition from A.G. Rhodes to living back in their communities independently or with some assistance.

**CARING THROUGH COVID-19:** COVID-19 continues to present unique challenges but we remain committed to providing safe and compassionate care for our community's older adults. Read our latest updates and access COVID-19 resources at [www.agrhodes.org/coronavirus](http://www.agrhodes.org/coronavirus).



*Our flagship location near Grant Park opened in 1904 thanks to the generous donation of land and funds from Amos Giles Rhodes, a prominent Atlanta businessman, community leader, and founder of Rhodes Furniture. The family of A.G. Rhodes has never wavered from its commitment to the organization and today, family members still serve on our Boards of Trustees and Advisors.*

# THE PEOPLE WE SERVE

A.G.Rhodes  
COMMUNITY-WELLNESS-CARE

This fact sheet reflects data from fiscal year July 1, 2020-June 30, 2021.  
Percentages are rounded to nearest whole number.

Elders Served	Atlanta	Cobb	Wesley Woods	Total
Capacity	138	130	150	418
Total Rooms	91	74	94	259
<i>Semi-Private</i>	47	56	56	159
<i>Private</i>	44	18	38	100
*Elders Served This Year	236	353	338	927
Payment Sources	Atlanta	Cobb	Wesley Woods	Average %
Private Pay	2%	13%	16%	10%
Managed Care	1%	2%	1%	1%
Medicare	13%	26%	20%	19%
Medicaid	82%	58%	60%	67%
Other	3%	0%	3%	2%

\*COVID-19 has significantly impacted occupancy levels for long-term care communities across the nation, including at A.G. Rhodes. This is reflected in the lower number of elders served as compared to previous years.

Demographics	Atlanta	Cobb	Wesley Woods	Average %	
Asian	0%	2%	0%	1%	
Black	93%	25%	36%	51%	
Hispanic	1%	0%	1%	1%	
White	6%	72%	63%	47%	
Other	0%	1%	0%	0%	
Female	72%	76%	87%	79%	
Male	28%	24%	13%	21%	
Employees	Atlanta	Cobb	Wesley Woods	Support Office	Total
Full-Time	106	79	100	17	302
Part-Time	34	23	27	2	86
Full-Time/Part-Time Total	140	102	127	19	388
Seasonal/ As needed	3	32	29	0	64
Total	143	134	156	19	452