A.G. Rhodes

Health & Rehab







2012-2013 Annual Report

About Us

A.G. Rhodes Health & Rehab is a not-for-profit organization that provides a range of care including therapy and rehabilitation services, short-term recovery and long-term care.

A.G. Rhodes operates three distinctive facilities in the metro Atlanta area. With a dedicated staff of more than 600, we proudly uphold a family tradition of providing a comfortable, caring environment with state-of-the-art rehabilitation services.

Our Mission

The A.G. Rhodes Health & Rehab family provides expert and compassionate rehabilitation therapy and residential care to those in our community who are temporarily or permanently unable to care for themselves.

Our Homes

Location	Staff	Resident Capacity	Clients Served
A.G. Rhodes of Atlanta	188	138	317
A.G. Rhodes of Cobb	184	130	370
A.G. Rhodes at Wesley Woods	231	150	502
Total	603	418	1,189

This table covers the organization's fiscal year: July 1, 2012-June 30, 2013

Providing care since 1904

Letter from the Board Chairman and Chief Executive Officer:

Dear Friends,

It's a pleasure to share with you this annual report for A.G. Rhodes Health & Rehab, including our latest success stories and developments. We're proud to show you why A.G. Rhodes is a highly respected provider of rehabilitation and therapy services, short-term recovery and long-term care.

As one of Atlanta's oldest nonprofits, A.G. Rhodes Health & Rehab has set the standard for serving an aging community since 1904. We believe our not-for-profit status is a fundamental difference in our approach to resident care. Our focus has been, and will continue to be, on our mission. Funding goes directly into providing an excellent experience and an improved quality of life for our residents, not into paying dividends.

To ensure we always adhere to our mission, our Board and staff implemented recent changes to increase our organizational capacity. These changes included:

- The Board revised its mission statement to better reflect what we do: *The A.G. Rhodes Health & Rehab family provides expert and compassionate rehabilitation therapy and residential care to those in our community who are temporarily or permanently unable to care for themselves.*
- The A.G. Rhodes Health & Rehab Board of Trustees changed the management responsibilities of the organization by creating a not-for-profit company to oversee the already established, not-for-profit A.G. Rhodes homes.
- With a new management structure in place, the Board appointed a Chief Executive Officer. Additionally, A.G. Rhodes hired its first Development Director to institutionalize fundraising for the organization, and hired a Communications Specialist.

These advances allow us to continue providing superior care, but we couldn't do it without each member of the A.G. Rhodes team. Throughout this report you'll see how our residents and their families, staff, volunteers and donors all contribute to an impressive reputation of success and commitment to excellence.

At A.G. Rhodes we uphold a long-standing tradition of serving those in need in our community. We are excited about what the future holds as we continue seeking innovative approaches in providing the highest possible standard of care.

We are honored to be caring people, caring for people.

Sincerely,



David L. Perdue
Chairman, Board of Trustees

Albert K. Blackwelder
Chief Executive Officer

Commitment to Excellence



For more than a century, A.G. Rhodes Health & Rehab has been serving seniors in the Atlanta area. We provide excellent care, and strive to create an experience like no other. That's why nearly 95 percent of our residents and family members say that they would recommend A.G. Rhodes to others.

All three of our nursing facilities hold five-star quality ratings given by Medicare. We also have high total staff hours per patient day, which allows our staff to provide more personalized care. We consistently achieve great results on our annual state survey inspections, and our homes are ranked among the highest by U.S. News & World Report.



"The staff has continued to make Mom's stay comforting and comfortable. They give her the same kindness and care that they would give to a member of their own family."

-Judy

As part of our continued efforts to better serve our residents, families and others, this year A.G. Rhodes increased its online presence to provide more helpful resources and tools. Visit our new website at www.agrhodes.org, where you will also find links to sign up for our e-newsletter, and to our new social media accounts including Facebook, Twitter, YouTube and LinkedIn.



Resident Life

Each A.G. Rhodes Health & Rehab facility provides a welcoming atmosphere where residents feel safe, comfortable and right at home.

Our modern and bright facilities are meticulously maintained, and residents and guests frequently comment on our inviting environment. From the interiors, to the lighting and flooring, to the gardens – everything has been planned with the well-being of our residents in mind.



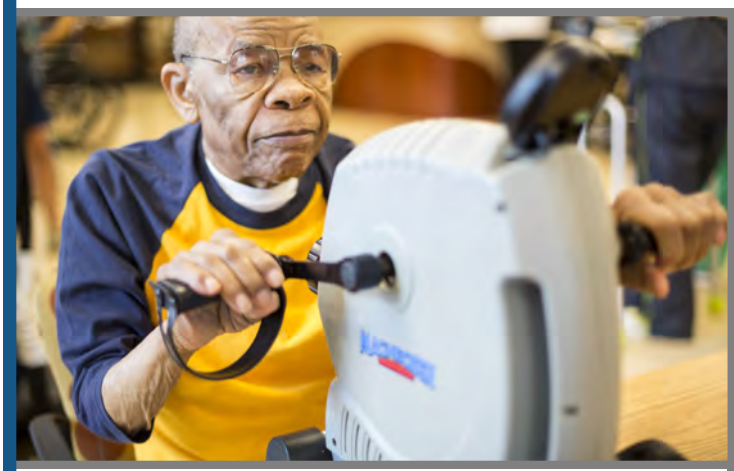




Our renowned activities programs offer an impressive variety of fun events for residents. Each home has a Certified Activities Director who puts together programs offering daily activities and events customized to resident interests. From cooking to crafting, to going to sporting events and other outings, residents are sure to find something they truly enjoy.

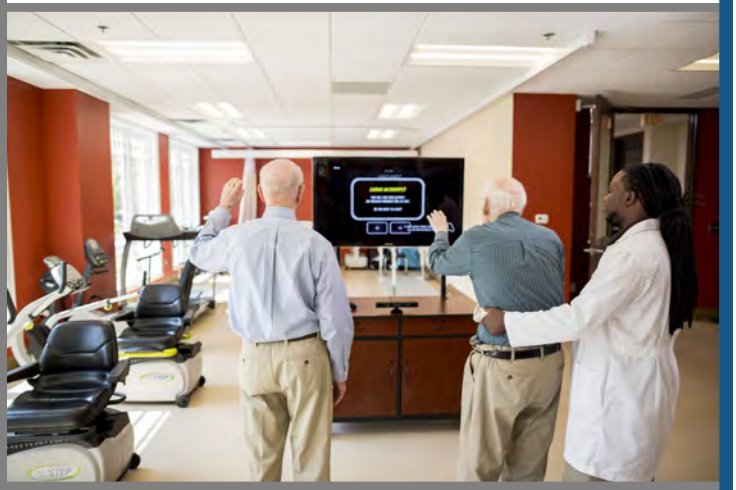
Therapy & Rehabilitation

Each A.G. Rhodes facility offers state-of-the-art therapy and rehabilitation services. We employ more than 100 highly trained therapists throughout our homes who use the latest techniques and equipment to provide a range of therapy services including physical, occupational, speech and wellness education.









We are dedicated to optimizing the quality of life for our patients, which is why we provide therapy and rehabilitation services to approximately 200 people a month throughout our facilities. Our therapy departments tailor their programs to patients at various levels, whether they are recovering from surgery, an injury, or they are working to improve their strength. We use creative and fun ways, such as Wii-Hab or X-Box therapy, therapeutic gardening, and community outings to enhance the care we provide.

Dedicated Staff

From nurses, therapists and activities directors, to dieticians, social workers and housekeeping staff— there are more than 600 *care providers* who are proud to work for A. G. Rhodes Health & Rehab. We are a mission-focused organization, committed to excellence in everything we do.

One way we recognize staff excellence is through annual awards and other accolades given to employees who go above and beyond to care for the many residents at A.G. Rhodes. The past year was filled with accomplishments from our impressive staff.

Staff Tenure

A.G. Rhodes employees have more tenure than most long-term care facilities.

Number of employees with:

5-9 years of service with A.G. Rhodes: 162
10-14 years of service: 63
15-19 years of service: 22
20-24 years of service: 25
25+ years of service: 7



Al Blackwelder, CEO of A.G. Rhodes Health & Rehab, recognizes Vickie Mathis, a CNA who has worked with A.G. Rhodes of Atlanta for more than 40 years.



Atlanta staff pictured left to right: Vanissa Johnson, Activities Director, Customer Service of the Year; Rosaline Odiase, LPN of the Year; Teska Guyton, CNA of the Year; Brenda Hart-Northcutt, CNA of the Year runner-up



Wesley Woods staff pictured left to right: Bernadine Cooper, CNA of the Year; Primrose Mahome, LPN of the Year; Melissa Cunningham, Director of Nursing; Kathleen Barber, LPN of the Year runner-up; Robin Kirkland, CNA of the Year runner-up



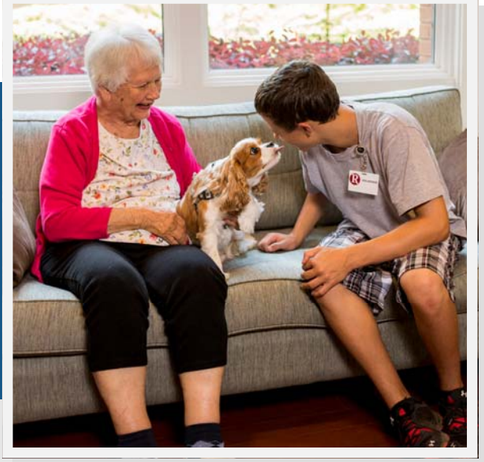
Cobb staff pictured left to right: Catherine Ndegwa, CNA of the Year runner-up; Mable Watts, CNA of the Year; Paula Williams, Nurse of the Year

Donor & Volunteer Support

As a not-for-profit organization, our financial donors are instrumental in helping us provide exceptional health care to the residents we serve. This year's donors raised nearly $800,000 that directly provided an improved quality of life for our residents. Thank you to all of our generous supporters:

Individuals:

Julie Allen
Cotten Alston
William D. Amis & Paula Stephan
Ann and Harold Barrett, Jr.
Harve Bauguess
Susan L. Baumgartel
Albert & Cyndi Blackwelder
Anita J. Blankenship
Nell W. Bradbury
LaJeania Broadie
Alice Carr
Deke & Keya Cateau
George & Natalie Chase
Mr. & Mrs. William Cooley
Charlie A. Cowan
Angela Daugherty
Mary & Bob DeBorde
Mallory T. de Golian
Margaret & Dallas Denny
Barbara Desmond
Deborah Duke-Ellis
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Mr. & Mrs. John Grant
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Sam & Dabney Hollis
Paula & Clifton Hope
Fay S. Howell
Kathryn Y. Howell
Felicia & Billy Huger
Jean W. Kafer
Martha & Robert Kimbrough, Jr.
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Anita R. Larson
William Law, Jr.
Robin Lea
Cary Lide
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Catherine Malicki
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Sallie Patterson
Jerry & Stephanie Patton
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Libby & Gene Pearce
Mark & Martha Pentecost
Mr. & Mrs. David L. Perdue
Evelyn & Kenneth Piehl
Mr. & Mrs. Jason K. Piehl
Ed & Teresa Platt
Vicki J. Portulas
Beverly & William Raines
J.F. Reeves
Curtis E. Rogers
Eleanor M. Rollins
Jane & Ed Schweers
Lance, Chondra & Billy Sheppard
Jack & Cary Sibley
Libby & Frampton Simmons
Jane Simpson
Thomas E. Spahn
Laura & Carter Smith
Patricia Smith
S. Eugenia Smith
Sandra & Jim Smith
Paulette & Richard Snoby
Laura S. Spearman
Robbin & Josh Steed
Margaret & Bryan Stickney
Linda Lou Sumlin
Patrick, Donna & Chase Sweda
John Taylor
Elizabeth Towles
David & Joni Towles
Elizabeth & William Verner
Mr. & Mrs. David K. Whatley
Elizabeth Wight
Sarah Lewis Wight
John W. Wilcox III
Elspeth & Clay Willcoxon
Chris & Elizabeth Willett
Carolyn Wilson
Eugenia & John Wilson
Miriam F. Wilson
Richard Wohlleber
Stephen & Ann Yarbrough
Gail Yokubinas



Volunteering is another important way that groups and individuals help support our mission. Whether visiting one-on-one with residents or participating in group activities, more than 600 volunteers serve annually throughout our homes.

Foundations:

Atlanta Foundation
Blanche Lipscomb Foundation
The Fraser-Parker Foundation
Gannett Foundation
Bertha & Hix Green Foundation
The Rich Foundation
J.D. Rhodes Trust
Mary Blair Taylor Trust
Lettie Pate Whitehead Foundation
Jesse Parker Williams Foundation



Other Organizations:

Arylessence
Bank of America
Boise Cascade Company
Bone Safety Signs
The Boxwood Garden Club
Cherokee Garden Club Community Fund
Domain Capital Advisors
Egleston Trust
Embracing Hospice
Fair Oaks Elementary School
The Habersham Garden Club
IBM Retiree Charitable Campaign
IBM Employee Charitable Contribution Campaign
Jamestown LP
Lockheed Martin Aeronautics Employees' Reaching Out Club
Primerica
The Quikrete Companies
RLP Properties
McGuire Woods
United Way of Metropolitan Atlanta

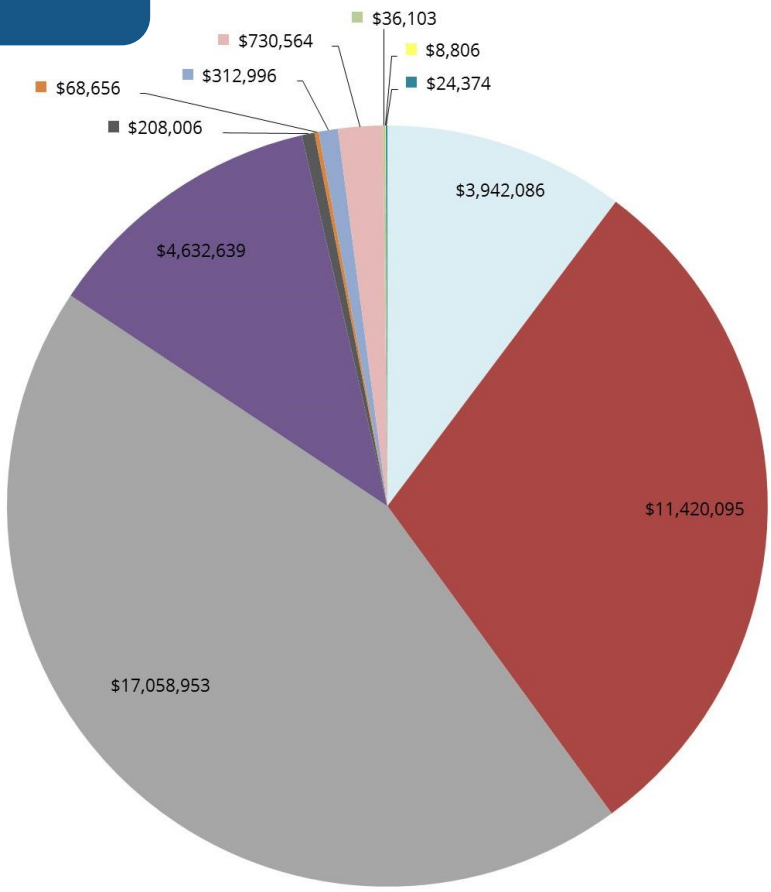
For more information about donating or volunteering, please visit us online at www.agrhodes.org or call 404-636-3512.

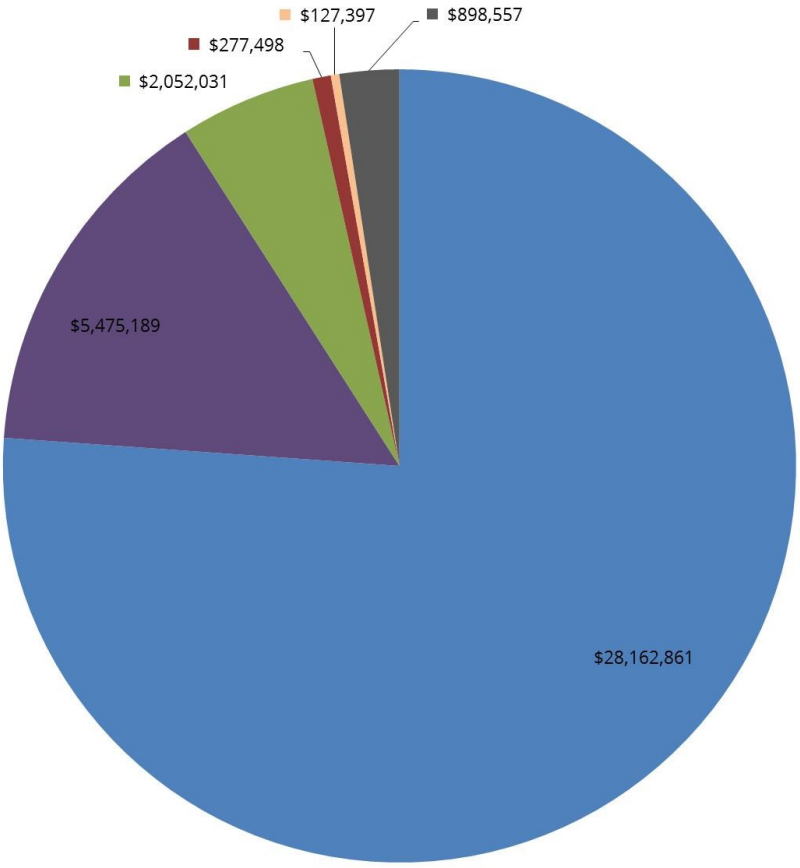
Financial Snapshot

Revenues

- Private Pay
- Medicare
- Medicaid
- Other Resident Revenue
- Other Revenue
- Interest & Dividends Income
- Realized/Unrealized Gain/(Loss)
- Donations - Foundation
- Donations - Board
- Donations - Corporations
- Donations - Individuals

Total Revenues: $38,443,277





Expenses

- Cost of Resident Care
- Administrative
- Federal Matching Fee
- Property & Related
- Property Interest Expense
- Depreciation & Amortization

Total Expenses: $36,993,533

This financial snapshot covers the organization's fiscal year: July 1, 2012-June 30, 2013.

The Boards of Trustees & Managers

The Board of Trustees and Board of Managers enable the mission of A.G. Rhodes Health & Rehab. These boards are comprised of business and thought leaders in our community who serve as ambassadors for our homes—supporting the organization with their time and financial contributions.

Trustees manage the affairs of the corporation by overseeing business and operating plans, budgets and capital expenditures. The Board of Managers serves as an advisory board to the Trustees and makes recommendations on capital projects, community outreach activities, and other activities that implement and enhance the charitable purposes of A.G. Rhodes.

2012-2013 Board of Trustees:

David L. Perdue, Chairman
Ann S. Barrett, Secretary
John W. Wilcox III, Treasurer
George E. Chase Jr.
Sam B. Hollis
William E. Huger III
H. Herndon Murray, M.D.
Jane C. Schweers
Jack N. Sibley
Robbin C. Steed
Margaret D. Stickney

2012-2013 Board of Managers:

Kristin D. Whatley, President
Sallie Patterson, President-Elect
Isobel P. Mills, Recording Secretary/Treasurer
Robin Lea, Corresponding Secretary
Ann S. Barrett
Nell W. Bradbury
Natalie Chase
Mary DeBorde
Mallory T. de Golian
Margaret Denny
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Maureen H. Foley
Deborah D. Gray
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Wendy L. Murray
Lamar Oglesby
Karen S. Parker
Ann Pearce
Eleanor M. Rollins
Laura W. Smith
Sandra Smith
Joni Towles
Libba Wight
Elspeth Willcoxon
Stephen Yarbrough

"I am proud to be part of a not-for-profit organization that has been serving greater Atlanta for nearly 110 years. Our longevity is a testament to how committed we all are to providing the best possible health and rehabilitative care to our valued Seniors who need our services. We are mission driven indeed."

-Kristin D. Whatley, 2012-2013 Board of Managers President

A.G. Rhodes Health & Rehab provides care at three convenient locations:

ATLANTA



Located in the historic Grant Park area, A.G. Rhodes of Atlanta is convenient to Interstates 75 and 20, and has the capacity to care for 138 residents. This flagship location has numerous private rooms, a suite for rehabilitation patients and an aquatic therapy pool.

350 Boulevard SE
Atlanta, GA 30312
404-688-6731
InfoAtlanta@agrhodes.org

COBB



A.G. Rhodes of Cobb is centrally located in Marietta off Interstate 75, north of Interstate 285. This facility has private and shared rooms for 130 residents, a rehabilitation facility, and a beautiful outdoor courtyard for resident and family enjoyment.

900 Wylie Road SE
Marietta, GA 30067
770-427-8727
InfoCobb@agrhodes.org

WESLEY WOODS



A.G. Rhodes at Wesley Woods is located on the Emory Wesley Woods Campus convenient to Interstate 85 and Midtown Atlanta. This site has private and shared rooms for 150 residents, provides extensive rehabilitation services and has a renowned activities program.

1819 Clifton Road NE
Atlanta, GA 30329
404-315-0900
InfoWW@agrhodes.org

www.AGRHODES.org